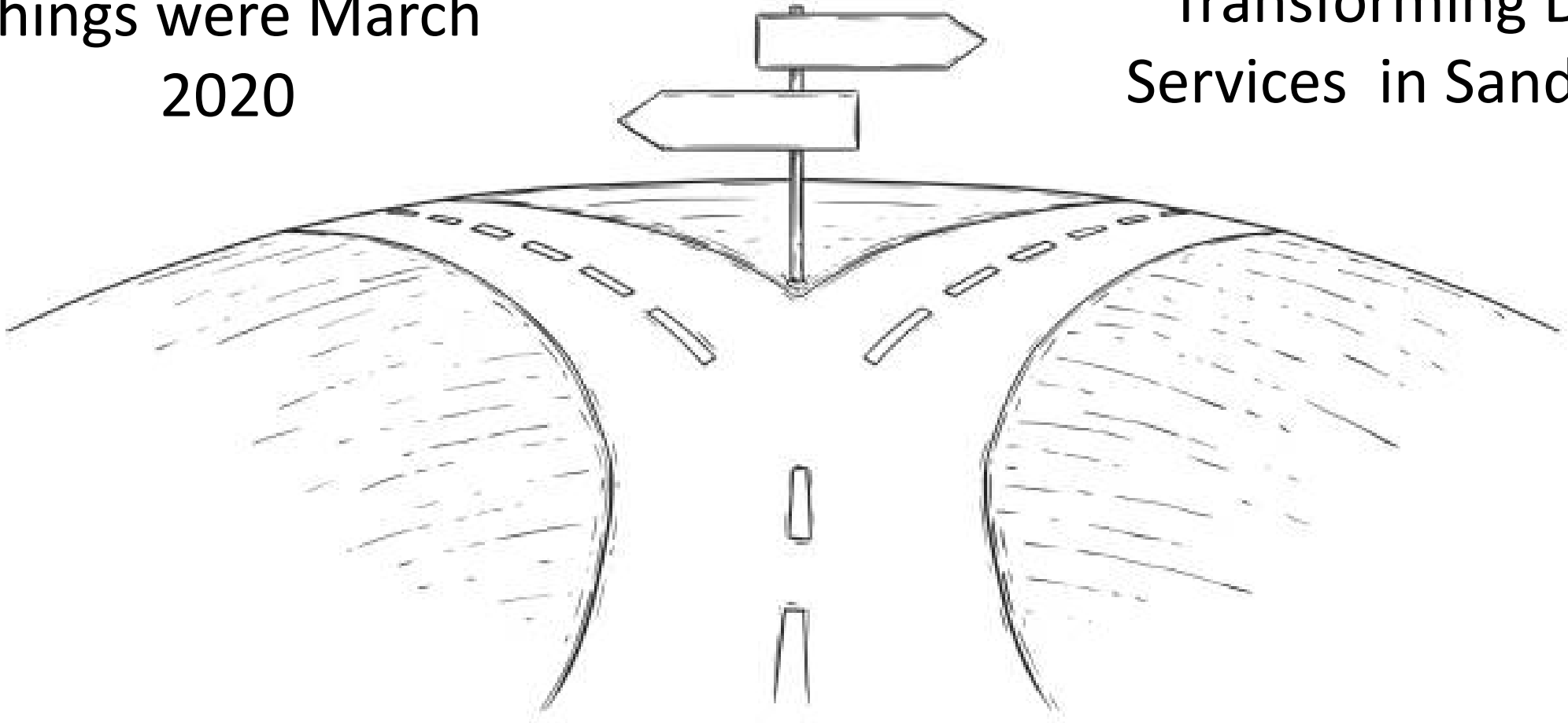


Health and Social Care Scrutiny Board

Day time support for people with a Learning Disability

Revert Back to how
things were March
2020

Commit Fully to
Transforming Day
Services in Sandwell



March 2020: The Decision to close



What has been offered?

- Safe and well contacts.

5,658 virtual/digital and telephone contacts



- Personalised activity bags and sessions



- Focus on Friendship

Keeping people connected.



Community outreach

- Continuation of virtual support
- 1st easing of the lockdown
- Started to offer support to up to 50 people in the community.
- Most recent lockdown continued to support 13 people.
 - risk of carer breakdown
 - risk of hospitalisation

Its all in a question...



- Do you miss the day service?
- What do you miss?
- People have told us they miss their *friends*, not the service.
"I miss my friends. We phone each other but it's not the same as seeing them."
"I miss having a chat - the conversation."
"I work in the gardens and it will be overgrown now. I really miss the gardening but I miss my friends most."
- Friendships are long standing and friends live locally BUT people need these friendships facilitating.

Having a life...



- Man living in own home now as mom has moved to residential home, loving freedom of his own home, wants to invite friends around, supported by staff from outreach. 'I'm loving it! (with fist pump) Seize the day?'
- Young man, likes to be out and about and needs to walk over 5 miles each day for mental wellbeing. Dad just wanted some support to make this happen.
- Family member wanting the person to have chances to have ordinary life experiences, not limited to building. "Everyone gets lumped together. P doesn't like being in large groups with people she has nothing in common with."
- Some family members talked about work opportunities and opportunities for people to use their skills and strengths, doing things that stretch them and enable them to grow.
- Other family members were keen to see the person develop friendships outside of day services so that they could have a social life in the evenings at weekends.
- Support staff spoke about one individual being happier since not going to the day service, "They have been tremendous since not going to day centre."

Digital transformation



Myth that people with learning disabilities won't be able to use digital technologies; some will, some won't.

People speaking about Zoom

- ***'I tell you what, it (being on Zoom) was really nice. I've not seen my friends for ages and we were chatting together. I was on the phone last night with my girlfriend who I have only seen once in lockdown to drop off Christmas present, and she was still talking about it (Zoom). She loved it. I've done this (Zoom) again with L since.'*** S aged mid 50's, lived at home all their life with older parents.
- ***'I loved it. It made my day. I saw new people. When can I do it again?'*** J aged 48, ex long stay hospital patient since childhood, lives in own home with staff supporting now.

To transform...

Move towards a Pick'n'Mix model

Building based for those unable to access community

Plus

Virtual / Digital

Community Outreach / Personal Support Hours

Sessional – Community Projects

Group



Day Opportunities Road Map

21st June All
Restrictions
Lifted
New Model for
Day Care in Place
or Families are
going to want
return to
what
was

31st March
Shielding to End –
More Clients
Become Eligible to
Return

No earlier than
the 8th March Day
Centre Return for
Priority Clients

Day Services
Closed 23rd
March 2020

No earlier than
17th May –
Most
Restrictions
now Lifted –
limited social
distancing

Fantastic Opportunity for Personalisation and Direct Payments

Market Shaping – Creation of Micro Enterprises providing Day Opportunities

#smallgoodstuff

Opportunity to create real social value from – Social Care Expenditure

Care Act – Diverse and Vibrant Provider Base

communitycatalysts®
unlocking potential effecting change

To support us develop our market



To support us to encourage families to embrace change

To Go Back To How Things Were

Yes, It's the easy option

And yes, it is what some people will be expecting!

But...

Missed opportunity to transform Day Services

COVID19 has forced Clients and families to try Outreach in place of Day Care – Some Really Like It

Do we really want to go back to placing 21 year olds in Day Care?

Opportunity for people to have a far greater say over how they want to spend their day.

Far greater opportunity to have a varied week doing things that they want to do.

